

The UK Benefits from Alicats' Lifetime Warranty

Many manufacturers make excellent products and, of course, back them with a 12 month Warranty. Alicat, however, are so confident in their quality and reliability that they have increased this to an impressive 36 month Warranty. Even more remarkably, however, is the creation of the Alicat Limited **Lifetime Warranty**.

Alicat Gas Mass Flow Meters, Gas Mass Flow Controllers, Liquid Meters/Controllers, Pressure and Vacuum Metering and Control products are all covered under Warranty as per their website (www.alicat.com). This article summarizes the main points of that Warranty in colloquial terms but also highlights how specific support for the UK market will benefit customers post-Brexit. To

- Alicat Scientific warrants to the original buyer that their instruments shall be free from defects in materials and workmanship **for the life of the products**.
- Their products will be repaired or replaced at manufacturer's option, without charge for parts or labour when the Product is carried or shipped prepaid to the factory together with proof of purchase.

The foregoing shall constitute the exclusive and sole remedy in lieu of other remedies of the Buyer for any breach by Alicat Scientific of this warranty to the maximum extent permitted by law.

This warranty does not apply to any Product which has not been installed or used in accordance with the Product operation and installation specifications provided to Buyer verbally or in writing by Alicat Scientific for the proper and normal use of the Product.

Buyer agrees hereunder that Alicat reserves the right to void any warranty, written or implied, if upon Alicat's examination of Product shall disclose to Alicat's satisfaction that the Product failure was due solely, or in part, to accident, misuse, neglect, abuse, alteration, improper installation, unauthorized repair or improper testing by Buyer or agent of Buyer.

Alicat Scientific shall not be liable under any circumstances for indirect, special, consequential, or incidental damages in connection with, or arising out of, the sale, performance, or use of the Products covered by this warranty.

Alicat Scientific does not recommend, warrant or assume responsibility for the use of the Products in life support applications or systems.

Alicat's warranties as herein above set forth shall not be enlarged, diminished or affected by, and no obligation or liability shall arise or grow out of Alicat's rendering of technical advice in connection with Buyer's order of the Products furnished hereunder.

If Product becomes obsolete, Alicat Scientific, at its own discretion, reserves the right to repair the Product with available replacement parts or upgrade the Product to a current, commercially available version of the original Product. Should upgrading the Product be deemed necessary by Alicat, Buyer hereby agrees to pay an upgrade fee equal to seventy percent of the retail value of the replacement Product. Alicat Scientific hereunder makes no claim that replacement Products will look, function or operate in the same or similar manner as the original product.

When a Product is returned to Alicat Scientific for recalibration this service is considered normal preventative maintenance. Recalibration of Product shall not be treated as a warranty service unless recalibration of Product is required as the result of repairs to Product pursuant to this Warranty. Failure of Buyer to send Product to Alicat Scientific for recalibration on a yearly basis after a period of 36 months from date of manufacture will remove any and all obligations regarding repair or replacement of Product as outlined by this Warranty to Buyer from Alicat Scientific.

This Warranty is in lieu of all other relevant warranties, expressed or implied, including the implied warranty of merchantability and the implied warranty of fitness for a particular purpose, and any warranty against infringement of any patent.

Continued use or possession of Products after expiration of the applicable warranty period stated above shall be conclusive evidence that the warranty is fulfilled to the full satisfaction of Buyer.

Alicat makes no warranty as to experimental, non-standard or developmental Products.

Accessories purchased from Alicat are not covered by this warranty.